Galileo ET Booking Guide

Travelport Galileo

Car Availability and Rates

Display with flight segments	/#+CAL/ET (# = air segment)
Display without flight segments	CAL05SEP-08SEPMIA/ARR-10A/DT-10A/ET
Display Local Availability & Rates	CCAL05SEP-08SEPORLC64/ARR-10A/DT-10A/ET
Display One-way between Airports	CAL05SEP-08SEPMIA/ARR-10A/DT-10A/ET/DO-TPA
Display One-way Airport to Local	CAL05SEP-08SEPMIA/ARR-10A/DT-10A/ET/DO-ETORLR63
Display One-way Local to Airport	CAL05SEP-08SEPORLC64/ARR-10A/DT-10A/ET/DO-TPA
Display One-way Local to Local	CAL05SEP-08SEPORLC64/ARR-10A/DT-10A/ET/DO-ETORLR63

Optional Shop Qualifiers

Display Association Rates	/A
Display by Car Type	.ICAR
Display Contracted Rate or Direct Bill	/CD-ETXXXXXXX
Display in a different currency	/$XXX
Display by Loyalty number	/ID-ETXXXXXXX
Display Government Rates	/G
Display Unlimited Miles	/UNL

Sell Formats

Reference Sell from Availability Display	0A2 (2 = line number)
Direct Sell between Air Segments	/#+0CARETICAR (# = air segment)
Direct Sell after one-way Air Segment	/#+0CARET-20AUGICAR/DT-2P (# = air segment; date/time is return)
Direct Sell without Air Segment	0CARETMIA05SEP-08SEPCCAR/ARR-10A/DT-10A
Direct Sell Local Location	0CARETORL05SEP-08SEPCCAR/PUP-ORLC64/ARR-10A/DT-10A
Passive Segment	0CARETBK1MDW10NOV-12NOVICAR/ARR-9A/DT-9A/CF-12345678

Optional Sell Qualifiers

(SI field should be last qualifier)

Billing Reference	/BR-XXXXXXX
Child Seat	/SQ-CST (use a - (dash) between multiple entries)
Cash-In Club	/SI-CICXXXXXX
Coupon Code	/SI-PC-XXXXXX
Flight Information	/ARR-DL123-1130A
Name (if different than first name in PNR)	/NM-LAST FIRST
Navigational Equipment	/SQ-NVS (use a - (dash) between multiple entries)
Renter Email	**coming late 2020
Renter Telephone	**coming late 2020
Supplemental Information	/SI-XXXXXX (use space between multiple entries)
Voucher Payment (see Helpful Hints section)	/SI-VI--XXXXXX (should be first within SI field and two dashes following VI)
Voucher Payment-Full Credit (Expanded Electronic Voucher)	/EVV-FC/BN-billingnumber
Voucher Payment-Days/Group (Expanded Electronic Voucher)	/EVV-GDA/BN-billingnumber
Voucher Payment-Value (Expanded Electronic Voucher)	/EVV-EUR123.45/BN-billingnumber (destination currency)
Booking with Contract ID (CD) and Billing Number (ID) (No Loyalty Number)	/CD-contractid/ID-billingnumber
Booking with Contract ID (CD), Loyalty Number (ID) and Billing Number (G)	/CD-contractid/ID-loyaltynum/G-ETbillingnumber

Galileo ET Booking Guide (continued)

Travelport Galileo

Enterprise Locations

Display list of locations by city	CAISEA/ET
Display airport location policy	CADETMDW
Display local location policy	CADETORLR61
Convert currency	FZIEUR1000USD

Rate Rules

Display Rate Rule	CAVA2 (2 = segment number)
Redisplay Car Quote	CAL*R

Modify*

Modify Car Type	CAM2T/SCAR (2 = segment number)
Modify Drop off City	CAM2O/DO-SFO (2 = segment number)
Modify Pick up Date	CAM2D/15JUL (2 = segment number)
Modify Return Date	CAM2D/-22JUL (2 = segment number)
Modify Arrival Time	CAM2O/ARR-3P (2 = segment number)
Modify Return Time	CAM2O/DT-8A (2 = segment number)

Verify your confirmation number after a modify, it may have changed due to a forced cancel/rebook

Helpful Hints

• Please be sure to add renter loyalty number at time of shop or direct sell as it cannot be added later.

• When modifying a reservation to add a billing number, the Contract ID number must be added back into the reservation.

• For multiple coupon codes: add one to reservation and contact help desk to have others added.

• To determine which is the correct voucher format to use for your contract, please contact your Enterprise representative.

• For "Value" vouchers, use the currency used by the destination station.

• When booking multiple items in the SI field, please use a space to separate items.

• When booking multiple items in the SQ field, please use a dash to separate items.

• The alpha code at the end of the confirmation number will alert you to the level of service at the pick-up location:

  COUNT - Renters will need to stop at the **rental counter** or may use the rental kiosk for processing

Assistance

Travel Advisor Help Desk	1 800 424 1282 or travelagenthelp@erac.com
Exotic Car Collection	1 866 4 LUX CAR
Mobility	1 866 225 4284 or Mobility@erac.com
Hearing Impaired TTY devices	1 866 534 9270